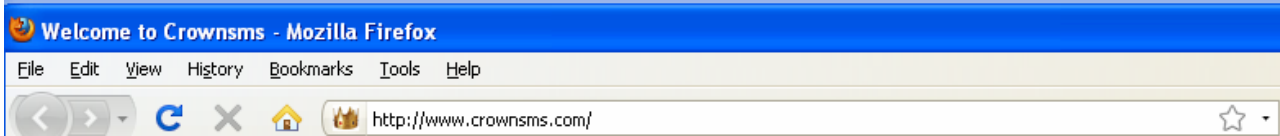


CROWNSMS USER MANUAL

It's Easy and fun to use WWW.CROWNSMS.COM

A. Type www.crownsms.com inside your browser address



B. Click on **Register** to get a free account and a username and password.



And you will see, please choose the route under which you like to created your account, note Nigeria Route strictly for Nigeria GSM network, while International for all other countries and Networks

A screenshot of the "CrowSMS - Registration" form. It features a title "CrowSMS - Registration" and a note "* Indicates the required fields". The form includes radio buttons for "ROUTE" with "International" selected and "Nigeria" as an option. Below are input fields for "FIRST NAME", "LAST NAME", "USER NAME", "PASSWORD", and "CONFIRM PASSWORD", each marked with an asterisk to indicate they are required.

C. After registering click on **pricing** to get sms prices



D. After getting the price per sms based on the quantity you want click on **BUYSMS** to know how to pay for your sms



E. once your payment is confirmed with any of the bank specified under the ordering sms page, we will credit your account and you can start sending sms, to send sms then, you have to login your username and password by clicking on **login** button



And you will see, please choose route under which you created your account

A login form titled 'CrownSMS Login'. It has two input fields: 'Username' and 'Password'. Below these is a 'Route' section with two radio buttons: 'International' (selected) and 'Nigeria'. At the bottom are two buttons: 'Login' and 'Forgot Password ?'.

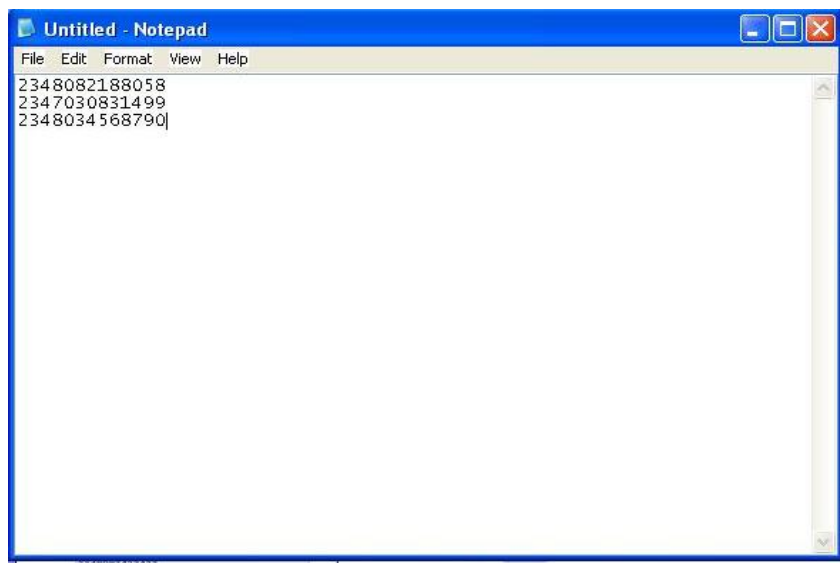
F. After you login, you will see what look like the diagram below, just click on **send sms** to send sms, and for any other thing you want like checking your balance, Sms history etc, you can click on other button there



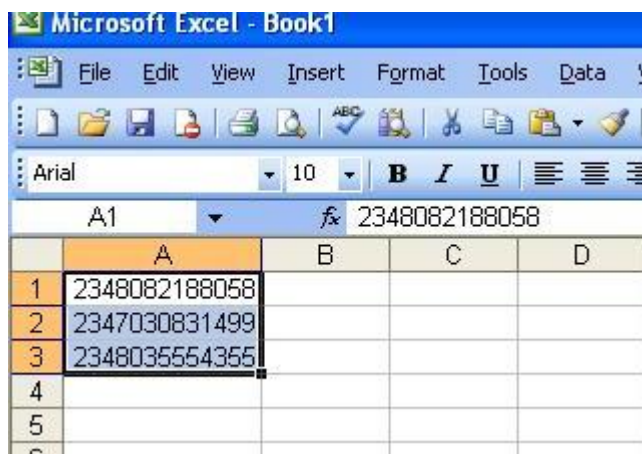
G. Once you click on **send sms** you will see the below page, click on single sms to send sms to only one phone number, click bulk sms to send to more than one phone number. To send to more than one phone number, you will need to type the phone number in the format specified in the diagram below in a notepad/MS excel and how do you get note pad? Simple just click on start menu on your computer, click all program then click on accessories then click on notepad. **Start===All programs===Accessories===Notepad**

Type in your message in the space provided not more than 160 characters, change the Sender ID to any name you want, click browse to locate the file where you store all the phone number you typed in notepad/MS Excel and then click **SEND**

A menu for 'SMS Service (Nigeria Route)'. It lists five options: 'CONTACT SMS', 'GROUP SMS', 'SINGLE SMS', 'BULK SMS (Upload text or Excel file)', and 'PERSONALIZE BULKSMS (Upload Excel file)'. Below the menu is a section for 'Bulk SMS' with a text area showing a format for phone numbers: 'For Nigeria Route' followed by a list of numbers, and 'For International Route' followed by a list of numbers.A 'Bulk SMS' form. It has a 'File' field with an 'Upload' button. The 'From' field is set to 'CL'. The 'Message Type' is set to 'Text'. There are two radio buttons: 'Send Message Instantly' (selected) and 'Select Date and Time'. The 'Date' field is set to '1-31' and the 'Time' field is set to '00-23'. Below these is a 'Message' field with a placeholder text 'Type your message here'. At the bottom, there is a 'Characters' field showing '150/160' and two buttons: 'Send' and 'Cancel'. An orange arrow points to the 'From' field with a label 'Name of Sender'. Another orange arrow points to the 'Message' field with a label 'Type your message here'.



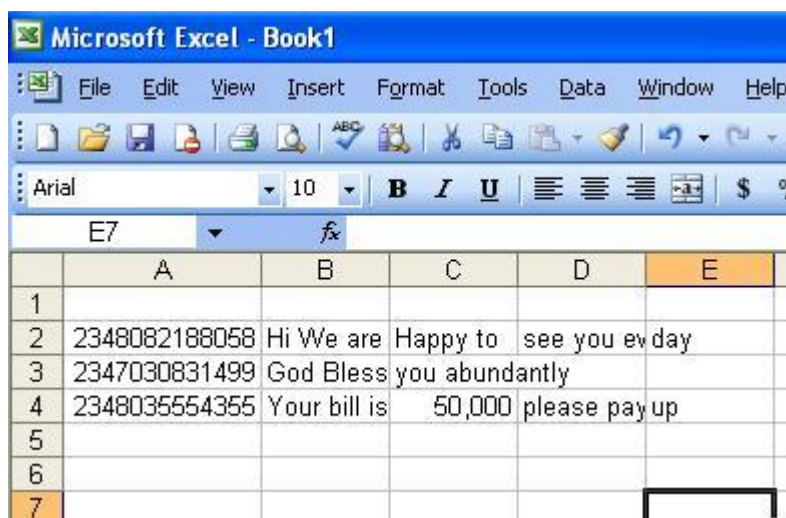
Type in Notepad like this and save the names, please always remember to change all first digits which always in zero to the country code of the country where you are sending to e.g: 08082188058 will become- 2348082188058



Type in MS Excel like this and save the names, please always remember to change all first digits which always in zero to the country code of the country where you are sending to e.g: 08082188058 will become- 2348082188058

PERSONALIZE BULKSMS FEATURES

With this you can send different message to different phone numbers at the same time



You can only use MS Excel for the Personalize bulksms, follow these steps

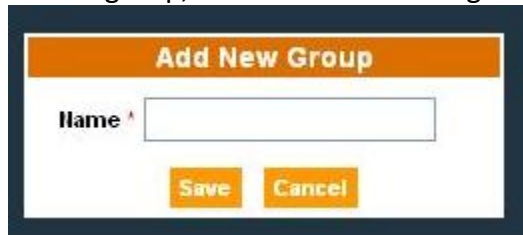
- i. Open the MS excel worksheet, Leave the first row as indicate in the above image
- ii. Type the phone numbers in the first column as appear the above worksheet
- iii. You can type the message that you want each phone numbers to receive in front of them, either in the remaining columns or just one column as illustrate in the above image.
- iv. Save the document and click on personalize bulksms, click on browse to locate this saved excel worksheet
- v. Put the Sender I.D and click send.



CREATE AND UPLOAD GROUP AND CONTACT

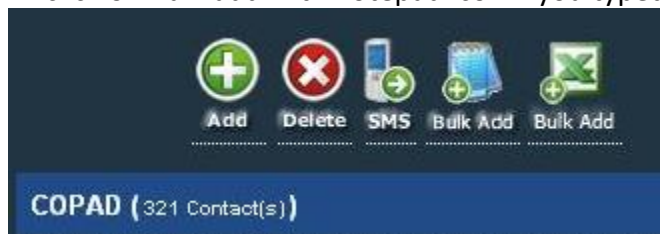
To create a group, click on group in your account, under this you can upload a set of phone numbers with a group name or tag.

- i. Type the phone numbers in notepad or MS excel
- ii. Click group, take add and form a group name and click save



iii. After creating a group click on contacts to upload your phone numbers under group you created, you can delete any phone number from any group later through contacts if you want to later.

iv. click on Bulk add with notepad icon if you typed phone numbers in Notepad, click on Excel if you typed in Excel



v. select the group that you want to upload the phone numbers under, browse the numbers where you store them and click save as indicated below

Upload Contacts File (TXT File)

Select File*

Group*

H. Click on sms balance to see your sms quantities

BALANCE **SMS HISTORY** **PROFILE** **SM**

SMS BALANCE

2419 SMS

For any inquiry, please call : 234-80-82188058, 01-8770078

I. Click on sms history to see sms sent details by choosing the date , click on show history

BALANCE **SMS HISTORY** **PROFILE** **SM**

From

To

J. Once you finish sending your sms please you can click logout to check out from your account.

Hi, Lujoshven

SEND SMS **CONTACTS** **GROUPS** **BALANCE** **SMS HISTORY** **PROFILE** **SMS In Q** **LOG-OUT**

YOUR ADVANTAGE **MESSAGING SOLUTIONS** **CLIENTS** **PARTNERS**